

**NORTH WEST TRAINING AND DEVELOPMENT TEAM**



**Director:** Lynn James-Jenkinson



**Date of submission:**

12<sup>th</sup> December 2008



**Subject:** Update report to Commissioning Group

**Executive summary:**

The following report is a summary of the activity of the NWTDT in the period September to November and the actions taken to implement the Business Plan agreed by the Commissioning Group.

**Recommendations:**

1. That the Commissioning Group accept the contents of this report.
2. Agree to the development of integrated systems across NWTDT/ Pathways to secure the future of both organisations and best use of the resources (financial and personnel) available. This will include rewriting relevant job descriptions and agreements regarding funding surplus etc.

**REFLECTION**



This is an exciting time for the NWTDT with the development of Pathways Associates Community Interest Company Ltd and the Associate Membership which will further increase the resources available to the North West. We need to ensure close integration between the two organisations.

Our 0 to 19 Matters programme of training and development support for Children's Services has been launched at Kidz up North and our new Research Centre linked to academic institutions across the North West and wider is getting going..

The futures bright!



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## 1. INTRODUCTION

The previous report (13) has been circulated to Self-Advocates, Health and Social Care Lead Officers and the Family Forum. The report is also available on the NWTDT website

## 2. BUSINESS MANAGEMENT



Lynn



Commissioning Group –

### REQUIRED OUTCOMES



- Quarterly report to be submitted against business plan produced by team members.
- Report to be circulated.

Report circulated and available at [www.nwtdt.com](http://www.nwtdt.com)

An Annual Report 2007/2008 has been produced and circulated, copies available at [www.nwtdt.com](http://www.nwtdt.com)

Lynn will be representing NW ADASS at the ADASS national Learning Disability Group.

Lynn will rewrite the current job description for the Director NWTDT post to reflect the additional responsibility we would want whoever was in that role to have in terms of linking with Pathways Associates CIC to ensure both organisations are integrated.



## Budget –

### REQUIRED OUTCOMES

- End the year balancing the budget.

Budget projections are currently in line with the NWTDT financial plan so that we will be in a position to have a balanced budget, inclusive of carried forward overspend, by year end.

**Following discussions with individual Commissioning Group members it is recommended that in future years any surplus to balance sheet at year end be held by Pathways Associates Community Interest Company to be reinvested in developing services and providing free access to events and training for individuals and families.**



## Service Level Agreements

### REQUIRED OUTCOMES

- Agreements to be finalised with all Primary Care Trust's, Local Authority's and Care Services Improvement Partnership/ Valuing People

Service Level Agreements are being prepared to reflect the subscription programme with Children's Services across the North West and a programme of work is being developed.



## Communication-

### REQUIRED OUTCOMES

- Further develop the website and improve communication with the Region.
- Improve skills within the team in producing more accessible information

NWTDT has never been in a position to formally recruit to posts which could support this important administrative and communications function.

We are seeking approval to recruit to the following posts through Pathways Associates Community Interest Company:

1. Communications Officer incorporating website maintenance and development.
2. Administration Support – responsible for ensuring the smooth running of the office/ training room environment, including typing.
3. Events manager, to oversee all aspects of NWTDT events.

The funding for these posts is currently available through the contract held with VOICE marketing which is due to end in March 2009 and through funding currently used to support the administration of the NWTDT i.e. 30k in total

**It is recommended that Pathways Associates CIC be instructed to develop job descriptions and formally recruit to these posts and that a service level agreement be developed with NWTDT regarding the secondment of these posts to NWTDT, or similar.**



Team –

## REQUIRED OUTCOMES



- Agreements to be finalised and monitored
- Range and number of Associates to be further developed. Each strategic lead to aim to support 2 new associates to create capacity and sustainability across the region
- Develop agreements with partner organisations working to achieve NWTDT mission.

Agreements have been finalised for this financial year. Again the number of Associates/ Partner organisations working with the team continues to grow, particularly in relation to new business across Children's Services.

Our partnership agreement with In Control and with Pathways Associates Community Interest Company will be confirmed during the course of this financial year.

## Research Centre



**Pam**

### REQUIRED OUTCOME

- To set up a Research Centre which will find out the best ways to make sure people have good lives.
- The researchers will talk to people about their lives and things that are happening that are good, and things that need to change.
- The researchers will also talk to policy makers and managers in North West England about the way they are working and find out about things that help people to have good lives, as well as things that need to change.
- Reports will be written which can be used to help policy makers and managers to change the way they do things to make sure people have good lives.



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Pam has written a business plan, this is needed so everyone will know what the Research Centre is going to do.



Money will be needed to pay for the research and the reports. Pam is finding out where money may come from, and who else may be looking for money to do the same kind of research.



Pam has been talking to researchers in universities who may be partners when bidding for money for research about children and friendship.



### 3. **INCLUSION/ SELF-ADVOCATE AND FAMILY LEADERSHIP** **Regional Task Force**



Lynn

#### **REQUIRED OUTCOMES**

- To maintain a joint regional force to influence change.
- To make sure Valuing People and the new white paper agenda is a priority and focus for the NW
- Ensure self-advocates are supported to enable true participation in the group.
- To deliver joint regional action and direction to lead officers and to continue to stimulate innovative across the North West.
- To influence and inform the National task force or other bodies relating to regional priority issues.

Regional Task Force meeting have been arranged for the year to reflect the priorities from the Regional Self Advocate Conference and Regional Family Forum.

The Regional Task Force meeting in November focused on the theme of Friendships and Relationships. A copy of the notes from the day and presentations will be available on the NWTDT website ([www.nwtdt.com](http://www.nwtdt.com)).

#### **Partnership Board Reviews**

- Circulate 'Making your Partnership Board work' book
- Provide support for each Partnership Board to assess current performance with regard to Self- Advocate and Family Forum priorities

Copies of 'Making your Partnership Board work' have been circulated free to each Director of Adult Social Services and Chair of each Partnership Board. Additional copies are available at a cost of £15 to cover printing costs from NWTDT.

## Self Advocates



Regional task force/ National Regional Forum representatives



Jason



Dene and



Pippa

### REQUIRED OUTCOMES

- People traditionally excluded will be receiving advocacy support from a range of sources. Learning Disability Partnership Boards aware of and using regional and national self-advocacy leaders who come from their areas and are supporting their leadership skills.



Regional Self Advocacy Reps on the National Forum

Paddy Burke from Liverpool People First

Mark Shackleton from ReAct Lancaster



Regional Task Force reps

Suzanne Marshall – Oldham

Paddy Burke – Liverpool

Carol Roberts – Liverpool

They will join Sean Dempsey from Salford Being Heard, Glen Buckley from Salford Being Heard, Rebecca Ferguson from People First Bootle, Ibrar Riaz from Mowbray Self Advocacy Group and Alan Hurst from Tameside People First who continue to represent the Regional Forum for another year

Derek Russell – Blackpool

Jonathon Hurley - Liverpool

Have been asked to act as reserves should any of the representatives be unavailable.

## CONFERENCE PRIORITIES



Following the conference held in Blackpool the 3 new big issues are:-

- Self Advocacy – fund us properly, long term financial independence
- Transport – hear our needs and do it, involve us more in saying what we need and training others. Speed bumps can hurt!
- Friendships and Relationships – don't go blocking my heart, families and staff give us the chance to make real friendships and relationships

As well as the 3 big issues above the other important things identified by the Forum were:-

- Give us national leadership training to go on TV for ourselves; please don't always have organisations speaking for us.
- Less talk more action on Valuing People, we have said what we want our lives to be like – more action to make it happen please.
- Accessibility, minimum won't do – the same people still get excluded from everywhere, DDA duty is not happening properly.
- Better leadership for partnership boards and long term plans.
- Give us a job, don't pay us peanuts and don't take away what I have – benefits trap.
- Housing I want – to buy or not to buy!

### **Regional Self Advocacy**

- Centrevents has won the contract for facilitating the National and Regional advocacy events for the next three years. October 2008 to October 2011
- NWTDT Valuing People and the Regional group will be discussing how the North West Region can facilitate greater self advocacy involvement across the region in a meeting in the New Year.
- NWTDT continues to support the Steering Group and IC Jason Rhodes who is organising the annual Advocacy conference at St Anne's in February 2009.
- NWTDT acts as the regional self advocacy co-ordinator and continues to provide support to the regions two national representatives to promote the regions work at the quarterly national forum events.

The Task Force met in September, and there has been a pre meeting to start to plan for the workshop at conference, where people can find out information and decide if they want to stand in elections for the National Forum and Regional Task Force. Next Regional Task Force meeting is at the end of November.

The main things self advocate reps brought from their areas were:-

**‘Making Partnership Boards work’.**

The reps. took some time to think about how people can ask the best questions to really find out what is going on in their area, and who is responsible

**Darzi Report on health**

This had not said much about people with a learning difficulty.

Derek Russell brought a paper about health that everyone had worked on in Blackpool

**Hate Crime**

Examples of work in Sefton, Blackpool and Salford.

**Valuing People Now**

The self advocate reps did their own paper saying what people with a learning difficulty felt was improving and what was not

**Transport**

Some bus companies had stopped letting people with a learning difficulty use their bus passes at busy times. Campaigning in Blackpool has made the Council change its mind.

**Relationships and friendships**

This big issue will be discussed at the next Task Force meeting and self advocates will be sending papers about this before the meeting.



**IC Jason Rhodes**

Jason’s business has taken some big steps forward. He made a new PATH and decided it was time to take some bold steps.

Gary has worked as his Access to Work Personal Assistant for a long time and has learned a lot. In September Jason recruited Danny to Team IC Jason Rhodes. Danny and Gary now share the Access to Work hours, and Gary has been promoted part-time. He is now also the Business Development manager, paid out of Jason’s business, to help Jason get more work and expand his agency.

IC Jason Rhodes will be trying out their approach to expanding the business for 6 months at first. If this helps to get enough income, Danny can possibly stay employed, and IC Jason Rhodes can plan both to offer more paid work to disabled and non-disabled people and to make enough money to be sure to survive in the future.

## **What IC Jason Rhodes have done**

- Supported the Steering group and planning for conference
- Nearly sold out the places at conference already, and got the programme organised.
- Worked with people in Salford to arrange a fantastic conference for people with a learning difficulty. This was called 'My Life, My Dream'.

Local people told the conference about some of the amazing things they are doing. The room was full, and IC Jason Rhodes made a DVD so that they have a permanent record.

Everyone who came had the chance to say what their dreams are, to put them on a badge. They made a dream tree so that the Commissioners could know the things that people want to happen in the future.

- Jason has also done a presentation about his business at a school where pupils were learning about work and self employment.

Having his own Business Development Manager is helping Jason to do more things and to have a chance to expand his business. Team IC Jason Rhodes will be recording what happens as he tries to get more work.

'Doing It Like Jason', his booklet will be remarketed, now he has someone with time to do it. He may do another booklet of tips for others setting up in business to show what can happen next!

## **Family Forum**



Lynn

## **REGIONAL CONFERENCE PRIORITIES 2008/2009**

### **1. Accountability of Partnership Boards**

- Support Family Members to take part
- Involve people in really deciding the priorities
- Be clear who the Lead Officer is
- What do you spend Carers Grant on and who decides?

### **2. Housing – accessible and in areas where people want to live**

### **3. Transitions – all of them!**

The Regional Family Forum representatives have arranged a series of meetings throughout the year to assist in preparing for the Regional Task Force/ National Carers Group and planning support to families across the region.

The representatives have drafted a presentation and agreed a programme of delivery to all the North West Partnership Board areas. Lynn is writing to the NW Lead Officers Group to ask that they assist with linking the Family Forum representatives to local families groups who can work together to plan a local session and link back to the Partnership Board.

The group agreed that 2 Representatives will attend the National Carers Group this year in order to inform the Group of developments and achievements in the North West and bring information back from across the country.

### **Health and Social Care Leads**



Lynn

### **REQUIRED OUTCOMES**

- To operate and support leads to deliver the Regional task force direction and action plan.
- To continue to foster joint working across sub regions of the North West for both LA and PCT's.

Regional Health and Social Care Leads meetings have been arranged for the year to reflect the priorities from the Regional Self Advocate Conference and Regional Family Forum.

The Regional Health and Social Care Leads meeting in September focused on the theme of Equality and Diversity Impact assessments. A copy of the notes from the day and presentations are available on the NWTDT website ([www.nwtdt.com](http://www.nwtdt.com)).

### **Relight My Fire**

- Develop a shared commissioning strategy with standards for commissioning across the North West

An additional Lead Officers meeting on 24<sup>th</sup> September has led to the emergence of a regional agreement in relation to responsible commissioning in the North West. A clear pathway for commissioning will be developed and agreed by the group.

## Providers



Lynn

## REQUIRED OUTCOMES

- Establish and Develop Pathways Associates as a route to support Provider development

Our Partner Organisation now provides a route for Provider Organisations to subscribe to support training and development.

Tony McDermott represents the NWTDT Commissioning Group on the Board of Pathways Associates Community Interest Company Ltd.

In addition our partnership with Self Direct continues to produce well attended and oversubscribed Provider events.



## Care Services Improvement Partnership

### REQUIRED OUTCOMES

- Copy quarterly report to CSIP representative to report on outcomes.
- Secure Service Level Agreement between NWTDT and CSIP/VPST

Lynn and Dave are in the process of agreeing and formalising this.

## 4. ACTIVITY

### Personalisation



Lynn



Step by Step Living Network



### Policy developments/ supports in relation to Self Directed Support

#### REQUIRED OUTCOMES

- Self-directed support is a national priority, through the individual budgets and direct payments policies and with person centred planning continuing to be at the heart of the delivery of Valuing People.
- Work in partnership with organisations to secure funding to further develop and promote this.
- Promote and develop ways of self directed support being an option for all.

Lynn continues to provide support to the North West In Control Network.

NWTDT integrate Self Directed Support into all aspects of the training and development work we do.

The establishment of Pathways Associates Community Interest Company Ltd will assist in securing development monies for the Region through this organisation and others who are members of the consortium which will further promote self directed support.

### Person Centred Planning



Pauline



Helen Sanderson



## REQUIRED OUTCOMES

- Continuation of current programme of work, including website and dissemination of good practice, locally regionally and nationally
- Training and Development Support @ Person Centred thinking/ culture and tools



Pauline

Finding the Meaning in Our Work - Supporting organisations to refocus on the purpose of our work.

Over the past months, the NWTDT has been delivering a number of events across the North West developing an agenda to help Care providers increase their activity in person centred approaches towards supporting more personalised support.

For those organisations that provide a wide range of support services we have provided a number of workshops on person centred thinking and approaches. There is a need to work with direct support workers to clarify the meaning of their work particularly for those services who need to challenge how the supports they provide to people result in people having more control and result in having a better life.

St Helens, for example, have committed to every worker participating in receiving the opportunity to understand and learn skills of person centred thinking in all aspects of their work. The first line managers and assistants are attending workshops that address person centred approaches; this means having the knowledge and skill to address the supports they provide to people, are linked to planning and implementation of what matters in a persons life.



Helen Sanderson



HSA continue to support the region through facilitating the Person Centred Planning Network meetings, and through a monthly e-newsletter on person centred thinking, planning and support planning.

Please contact Barbara on [Barbara@helensandersonassociates.co.uk](mailto:Barbara@helensandersonassociates.co.uk) if you want to be on this e mail list.

The CSCI pack is now available. This includes

- A minibook for inspectors, providers and commissioners on what CSCI inspectors are looking for in relation to person centred thinking and planning
- A minibook for individuals and families to use when they are looking at what services to use or buy
- Person centred thinking and planning prompts. These are questions for regulators to ask on inspections.
- Best practice examples – over 40 best practice examples of person centred thinking and planning.

Please email Barbara on [Barbara@helensandersonassociates.co.uk](mailto:Barbara@helensandersonassociates.co.uk) if you want to be sent electronic copies or to enquire about getting hard copies.

### Commissioning and Contracting

13th January 2009

How can we use Person Centred Information to enable providers and commissioners to deliver change?

### From Valuing People Now to Community Contribution

February 2009

A key priority of Valuing People Now is helping people find jobs and to contribute to their communities, yet this is the area where the least seems to have happened for most people with learning disabilities.

### Measuring Quality and Celebrating Success

11th March 2009

How do we know that we're being successful in our person centred work? How is CSCI regulating PCP? How are we learning from plans and people's achievements?

### **Workforce Development**



Dene

## REQUIRED OUTCOMES

- Trainers Network -Continuation of work programme supporting the Regional Trainers
- GM Joint Training Partnership-Training Partnerships that promote and support self-advocates/families to plan, lead and take part in training.
- NW Sector Skills Productivity Alliance Promotion of strong links with North West Sector Skills Productivity Alliance - Promotion of strong links with National and Regional work in relation to workforce development Network
- Dissemination of Research findings with TUC/ RCN and MMU to celebrate the NW workforce
- Supporting the Social Care and Nurse workforce – raise awareness of the agenda and positive implications for the workforce.

### The Regional Trainers Network

The NWTDT, Valuing People Support Team and Specialist Commissioning Team plus Edgehill University fed back their progress at the Regional Trainers Network event in September. This was concerning a regional project to support specialist practitioners involved in the support of people with challenging behaviour.

The project will later widen its scope to support the whole workforce community including family carers and people that use services.

The project includes a regional skills/training audit and modular training programme aimed at improving the ability and capacity (in its first phase) of the independent sector plus family carers who offer support to family members and individuals with challenging behaviour and forensic histories.

Members of the group are presenting their initiative to the Regional Health and Social Care Lead Officers meeting in January 2009.

Central Lancashire Learning Disability Services are working closely with NWTDT with this initiative

Other work linked to positive approaches to challenging behaviour includes a completed Physical Intervention Audit of Wirral Services and

the development of a North West Regional Group to develop quality standards and training for challenging behaviour and forensic services.

Skills for Care continue to be informed and invited to events with the aim of combining our resources and identifying the potential for joint working on our shared agendas in 2008/09

### Greater Manchester Training Partnership

The partnership intends to continue with income generating projects and any monies held by NWTDT that has not been used in order to promote joint working. A meeting is being held in November to develop this initiative

### National Developments NToW

Leslie Barcham has taken up the vacant part time Valuing People Workforce Development Position as from May this year. Leslie has been seconded from the British Institute of Learning Disabilities

Leslie will be outlining current and future national workforce development initiatives and challenges with members of the Regional Trainers Network at its 14th November meeting. On Leslies request NWTDT are acting as a critical friend to support her in her new role.

### Regional Developments NToW

Individualised budgets awareness raising continue to take place across the region funded by Skills for Care and supported by NWTDT. NWTDT sponsored a regional event in May involving Michael Smull to raise awareness and improve competence in relation to individualised budgets and workforce development attended by over thirty participants nationally mostly from the independent sector

### Workforce Development Research

The NWTDT, NW ADASS, TUC and RCN commissioned research by Professor Duncan Mitchell of Manchester PCT and Manchester Metropolitan University looking into the effects on the North West workforce involved in the Hospital Closures within the framework of The Model District Service called 'They Said it Would Never Happen' has been completed, published and distributed. Copies available from NWTDT or at [www.nwtdt.com](http://www.nwtdt.com)

The above work has been financially supported by the TUC and NWTDT. The RCN have been involved in monitoring the progress of the research.



Breaking the Cycle Lynn

### REQUIRED OUTCOMES

- Partnership Boards ensure that a ‘champion’ is identified for ‘local services’. This person to lead on producing an agreed local action plan, that promotes development of local services and reduction in out of area placements

### NW Managed Network.

Recent issues discussed at the network include:

- Gaps in services and the need for “Enhanced Providers”
- The large number of delayed discharges at Calderstones.
- The North West Secure Commissioning Team Risk Share arrangement.
- New Developments across the North West e.g. Gisburn Park Medium Secure service.
- Discussions with CSCI regarding the guidance regulating services and supported living and how we can influence change.
- Presentations to the meeting of roles of The Forensic Support Service (Calderstones )and The Cheshire and Merseyside Forensic Support Service (Cheshire and Wirral Partnership)

### **Ethnicity and Culture**



Nabela

### REQUIRED OUTCOMES

- Continuation of current programme of work, including website and dissemination of good practice.

Valuing People Now says that valuing people will only be successful if it is working for everyone. All services must do what the Race Relations Amendment Act says.

By Law, an Equality Impact Assessment has to be carried out on all strategic plans, this offers choice and more informed decision making, enabling effective targeting of policies and procedures, encourage meaningful engagement with a range of diverse groups, facilitate open communication and demonstrate accountability.

The process is a way to make sure individuals and teams consider the impact of their work on individuals who use services, staff and the local community and take action to improve services, policies and strategies.

We held an event on the 1<sup>st</sup> of July about Equality Impact Assessments and plan to hold another day on the 6<sup>th</sup> of February, as we feel that this is very important. We had a day on the 10<sup>th</sup> of October to raise the awareness of equality impact assessments at the Regional Health and Social Care Lead Officers meeting.

It is important that we learn from each other about how to make things better. There are lots of people with disabilities from different minority ethnic groups living in our society. We held 2 days in October and November looking at developing Good Practice in Learning Disability Services when working with people from Minority Communities and raising awareness of Learning Disability & Ethnicity.

We are planning further events looking at families and carers from BME communities and forced marriages with people who have learning disabilities.

The up coming events around ethnicity will be focused on promoting equality as an essential for individuals to fulfil their potential, and to make sure all equality strands are implemented.

NWTDT are continuing to work with the Advisory Group on Ethnicity In supporting to develop a framework for a fairer future.

Our regional ethnicity network meeting on the 14<sup>th</sup> of July in the North West was attended well, and continues to be a good forum for authorities in the North West to link with organisations, to share information and learn about government's plans in relation to ethnicity.

The networks aims are to ensure that ethnicity issues are shared discussed and acted upon to ensure fair, appropriate services for everyone.

Our next network meeting will be held on the 27<sup>th</sup> January 2009. The theme for the network will be “stakeholder perspective” and will include presentations that cover the power of families, “hearing from the parent perspective what works and what the barriers are” to full inclusion for all communities.

BME voice will be doing a presentation focusing on workforce development. Himmat will be talking about parent group support for BME communities and we will have a presentation on older people’s perspectives - what is happening for the generation of older people in the 21<sup>st</sup> century and how can we learn to support older people in their communities.

### Transitions – all of them!



Pauline

### REQUIRED OUTCOMES

- Extension of the current programme to gain a network covering every local authority in the North West.
- Development agenda @ Early Support, Aiming High for Disabled Children and Extended Schools
- Dissemination of support programme to all NW Directors of Children’s Services



### Transition Network.

We came together in November for a joint transition network with CSIP .This event was funded by CSIP and NWTDT and led by the North West Young Peoples Parliament. We had a large number of young people and professionals working with family members on the day and explored what

was working and not working and also developed an understanding from each other about how to do better when supporting young people with a plan towards having a happier and healthy life.

### Supporting Children and Young People

The NWTDT 0-19 Matters Programme is being launched 20<sup>th</sup> November at Kids Up North event, information will be shared across the |Region following this.

We are delighted to report that we have had the pleasure in facilitating a number of workshops with children's services. This work was commissioned by a school in Blackburn but extended invitations to a number of agencies who support children and families. As a result of this there will be planning with a number of school leavers towards the next steps towards their adult lives. They will also hopefully have a resource allocation to help with their transition plan.

### Supporting Older Citizens

The development of support planning with older people has generated lots of interest but little commitment from a strategic perspective to increase better community supports for older people. The NWTDT has been collecting good stories of active citizenship, encouraging older people to contribute and have a good life.



Peer Advocacy Step by Step Living Network/ Dr Laurence Clark

### REQUIRED OUTCOMES

- Produce an accessible brochure for self advocates to walk through the process of obtaining and managing a personalised support package - under an individualised budget or not.
- Promote this around the region
- Identify and train a range of peer mentors to advise and assist individuals to start up and manage their supports.

Lancashire – Review of Advocacy Support – WE are excited about this piece of work and the potential shared learning opportunities that will be identified to share across the Region. As a result NWTDT have committed to part funding some of the work so that the general learning can be extracted from the specifics of the local review. To date the literature

review is finished, the interviews will have been conducted by 17 November and the final report will be written by 21 November.

NWTD/ SbS Peer Mentoring Project – Seven disabled people from across the North West came to the accessible booklet planning day on 20 October. We are now working with them to put the content together and will hold the second day to approve content on 16 January.

## Health



Janet Cobb



Catherine Webster

## REQUIRED OUTCOMES

- Support the development of Health Checks for people
- Support district activity relating to implementation of independent enquiry recommendations
- Support Valuing People Now health priorities
- Support implications from the Darzi review as they relate to people with a Learning Disability.
- Support activity relating to Health Care Commission audit findings.
- Support SHA Performance Indicator framework development to assist PCT commissioners explicitly consider the needs of people with learning disabilities when commissioning mainstream healthcare.

## **WHAT WE HAVE DONE ALREADY**

1. We co-ordinated a North West **learning disability** response to *the DH consultation on Dementia* on behalf of all members. We copied this out to members and asked them to also send a local response.
2. We have contributed to the work to begin to develop Strategic Health Authority performance indicators in relation to the health of people with a learning disability across the region.
3. During 2008 we held events on:
  - 19<sup>th</sup> February – NW Health Network meeting
  - 18<sup>th</sup> March – Hearing and Visual Impairments Awareness raising
  - 10<sup>th</sup> July – Epilepsy Awareness training day
  - 16<sup>th</sup> July - Postural Care, Body Shape and Wheelchair / Guiding
  - 17<sup>th</sup> July - Environmental Assessment / Visual Impairments
  - 2<sup>nd</sup> September – NW Health Network and Dementia consultation

- 24<sup>th</sup> September – Introduction to Intensive Interaction
- 30<sup>th</sup> Sept / 1<sup>st</sup> Oct – two day Sexual Health event
- 2<sup>nd</sup> October – Intensive Interaction Advanced course
- 9<sup>th</sup> October – Podiatry
- 15<sup>th</sup> October – Health Action Plans / Vision in Health Action Plans
- 16<sup>th</sup> October - Hearing / Visual Impairments & Communication
- 27<sup>th</sup> November - NW Health Network

This generated income which will be invested in further health activities in 2009 and funded free places at all events for individuals and families.

## **WHAT WE ARE DOING NOW**

1. We contributed to and are helping districts to implement the recommendations in the independent inquiry 'Healthcare for All'
2. We are looking at the way in which we work with and support Primary Care to deliver Health Checks for People with a Learning Disability by helping to implement the new Directed Enhanced Service (DES).
3. We are awaiting the publication of Valuing People Now so we can support the agenda of Health Sub-Groups / Partnership Boards to help them to implement the recommendations in Valuing People Now.
4. We will continue to support the Strategic Health Authority work and maintain the NW Health Network which now has a membership of 241.

## **WHAT WE ARE PLANNING TO DO**

1. We have booked Health Network meetings for 2009 on

Thursday 26<sup>th</sup> February

Tuesday 26<sup>th</sup> May

Thursday 10<sup>th</sup> September

Tuesday 24<sup>th</sup> November

2. We are planning to organize a schedule of health events to run in 2009
3. Next year we will start to think about *Children and Learning Disability* – in particular CAMHS and Complex Needs
4. The year after we will add the *Criminal Justice System and Mental Health* to our agenda



Quality Dene/ BILD

### REQUIRED OUTCOMES

Support people to inspect and comment on the quality of services locally

### Experts by Experience and Service User Reviews

This Contract has ended. The Experts who were interviewed and trained, including the Experts who undertook inspections, were made aware the funding was only available for one year. Discussions are taking place with the Valuing People Task Force to ensure continuation in 2008/09

In addition:-

- Quality Reviews are still a possibility utilising the skills of the trained Experts if a review is required in other services locally or regionally.
- Two Experts are being used as Quality Network Coaches by BILD to utilise the skills they developed.
- The names of the Experts, with Experts permission, were offered to CSCI as an already trained resource to use in future.



Housing Lyn/ Housing Options

### REQUIRED OUTCOMES

- A programme in collaboration with a number of stakeholders that supports the development of support and services closer to home, prevents exclusion and inappropriate out of are placements, to include work on commissioning, housing options and regulation.

Through our partnership with NWTDT Housing Options are offering half day meetings with Partnership Boards to talk about how to make it easier for people to get a better choice of where they live and how they are supported.

At those sessions we talk about:-

- The different ways people can get a house or a flat , and the good things and not so good things about each.
- We look at the different ways of getting support and how each way can help people in their own home.
- We look at what people need to know and think about when they begin to plan how to get a house or a flat
- Finally, we talk about what Partnership Boards can do to make the choices we looked at happen for people.

So far Housing Options have worked with Blackpool, Central Lancashire, Bury, Cheshire and Sefton.

Bury, Central Lancashire, Blackpool and Cheshire asked to make their sessions a full day instead of half a day, we agreed to that. Bury, Blackpool and Cheshire also invited people who were not Partnership Board members but were interested in how they could help make it easier for people to get the kind of houses and support they wanted. This included people with learning disabilities, family carers, housing and support workers.

All the people who came have said that the meetings helped them understand more about housing and support and gave them good ideas about how to make things better.

St Helens, Wigan and Halton have all asked for dates over the next few months

Housing Options and NWTDT held a regional conference on 17<sup>th</sup> October at Harris Park Preston for people who buy services and housing and support providers. People who came enjoyed the day and said that it helped them think about new ideas for making it easier for people to get the kind of houses and support they wanted.

CSIP have provided some funding for NWTDT to represent NW ADASS and CSIP at the group who are reviewing the Regional Housing Strategy. We have expressed our concern that again people with Learning Disabilities have not been involved in this review.

## Things to do during the day

### Getting a Life



Nabela Rahim

### REQUIRED OUTCOMES

- Re-launch of the support to the Regional Network linking to NDT review of Day Service Modernisation and National Getting a Life Project

The Getting a Life Network was held on the 8<sup>th</sup> July 2008 and was presented by Linda Jordan who talked about the National Getting a Life Project and Employment.

The next network meeting is being held on the 22<sup>nd</sup> of January 2009. In this session, Carey Bamber, Personalisation Programme Manager for the Care Services Improvement Partnership NW, will talk about what work is underway across the region to implement personal budgets, and to transform adult social care services. Carey will talk about the policy context, local examples, and how people and families are contributing to this work.

Also presenting, Chris Barlow, who will talk about delivering quality, innovation and best practice in Supported Employment Services for people with disabilities and those furthest away from the labour market. In this session Chris Barlow the Programmes Manager at Pure Innovations Ltd Stockport will explore how effective partnership working between four supported employment providers in Greater Manchester has led to the development of excellent sustained employment and progression outcomes for participants and ultimately the achievement in 2007 of an “Outstanding” grade 1 Ofsted inspection result for their WORKSTEP provision.

### Employment



Lynn



Deborah

## REQUIRED OUTCOMES

- Work with Partner Organisations to secure funding to promote employment as a valued option for people.
- Promote a range of employment options including self-employment.

Raising the Profile of real paid employment for People with a Learning Disability is a priority of the Getting a Life Network also. We will be holding a conference 27<sup>th</sup> February 2009 to look at this priority which the Cabinet Office, DWP and new National Director for Learning Disability, Anne Williams, will be speaking. Places still available.

### Publicly Valued, Publicly Employed

The Publicly Valued Publicly Employed project is going from strength to strength. Through working with partners - together - we have supported 11 people with learning disabilities into real paid jobs in the Public Sector. There are a further 6 jobs in the pipeline.

There is no end to the number of employers who want to be involved with the project now. We know it will take time for many to make the changes they need to make to enable people with learning disabilities to be employed. They will also need ongoing support to get new ways of doing his accepted and firmly embedded.

We have recently submitted an application for more funding to allow us to build on the success of the past 18 months and to start to address the issues we have uncovered. Sadly that bid was rejected at stage one. We have not given up and will continue to look far and wide to find ways of opening up opportunities to more people with learning disabilities and their employers.

The evaluation of the first year of the programme will be published in the next quarter and distributed at the Employment Conference on 27<sup>th</sup> February 2009.

## **5. RECOMMENDATIONS TO COMMISSIONING GROUP**

- That the Commissioning Group accept the contents of this report.
- Agree to the development of integrated systems across NWTDT/ Pathways to secure the future of both organisations and best use of the resources (financial and personnel) available. This will include rewriting

relevant job descriptions and agreements regarding funding surplus etc.

## 6. CONCLUSION



This is an exciting time for the NWTDT with the development of Pathways Associates Community Interest Company Ltd and the Associate Membership which will further increase the resources available to the North West. We need to ensure close integration between the two organisations.

Our 0 to 19 Matters programme of training and development support for Children's Services has been launched at Kidz up North and our new Research Centre linked to academic institutions across the North West and wider is getting going..

The futures bright!