

NORTH WEST TRAINING AND DEVELOPMENT TEAM



Director: Lynn James-Jenkinson



Date of submission:

Subject:  Update report to Commissioning Group

Executive summary:

The following report is a summary of the activity of the NWTDT in the period July 2007 to September 2007.

Recommendations:

1. That the Commissioning Group accept the contents of this report.
2. Agree to the contents of the draft Business Plan

REFLECTION



The first quarter of this year has been challenging following changes to team members, new associates beginning their work with us and Lynn's absence. It is good to know though that even though this has been an unusual quarter for the team the focus has remained the same and the 'business' of the team has remained on track and many new programmes of work have been and are being developed in line with the priorities of our stakeholders and the emerging agenda for health and social care which the North West continues to be at the forefront of.



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1. INTRODUCTION

The previous report (9) has been circulated to Self-Advocates, Health and Social Care Lead Officers and the Family Forum. The report is also available on the NWTDT website

2. BUSINESS MANAGEMENT



Lynn



Commissioning Group –

REQUIRED OUTCOMES



- Quarterly report to be submitted produced by team members.
- Report to be circulated.

Report circulated and available at www.nwtdt.com

Lead Officers still need to review their representatives.

The Business Plan for this financial year has now been agreed with VPST/CSIP and an outline attached to this report.



Budget –

REQUIRED OUTCOMES

- End the year balancing the budget.

A financial report for the second quarter will be brought to the Commissioning Group meeting.



Service Level Agreements

REQUIRED OUTCOMES

- Agreements to be finalised with all Primary Care Trust's, Local Authority's and Care Services Improvement Partnership/ Valuing People

Some still outstanding, work to resolve is ongoing.

North and South Trafford PCT's – with Jim Campbell

Oldham PCT – with Linda Sheldon

Ellesmere Port and West Cheshire PCT's – with Mary Kirkham



Communication-

REQUIRED OUTCOMES

- Further develop the website and improve communication with the Region.
- Improve skills within the team in producing more accessible information

The Autumn newsletter has now been circulated and work continues on the website, this has been hampered by a reduced capacity following Sue Canavan's departure and the time it has taken to review and take action to meet our communication needs. This has now been resolved so that work on the website can continue.



Team –

REQUIRED OUTCOMES



- Agreements to be finalised and monitored
- Associates - each team member to support 2 new associates to create capacity and sustainability across the region, a greater emphasis will be placed on supporting self advocates and family members become Associates.

All agreements have been renegotiated and are in place.

The number and range of Associates available to the Region through NWTDT doubled last year and continues to grow.

Greater emphasis will be placed on mentoring and supporting self advocates and family members, who wish to become Associates over the next year and in developing positive partnerships with similar organisations.



3. **INCLUSION/ SELF-ADVOCATE AND FAMILY LEADERSHIP** **Regional Task Force**



Lynn

REQUIRED OUTCOMES

- To maintain a joint regional force to influence change.
- To make sure Valuing People and national policy agenda is a priority and focus for the NW
- Ensure self-advocates are supported to enable true participation in the group.
- To deliver joint regional action and direction to lead officers and to continue to stimulate innovative practise across the North West.
- To influence and inform the National task force or other bodies relating to regional priority issues.

The meeting in November concentrated on workforce development and heard more about the progress being made in a piece of research being undertaken on behalf of the Commissioning Group by MMU to celebrate the North West Workforce and look to the future and implications in relation to Individual Budgets.

Self Advocates



Regional task force/ National Regional Forum representatives



Jason



Dene and



Pippa



Regional Self Advocacy Representatives on the National Forum

Paddy Burke from Liverpool People First
Mark Shackleton from ReAct Lancaster



Regional Task Force representatives

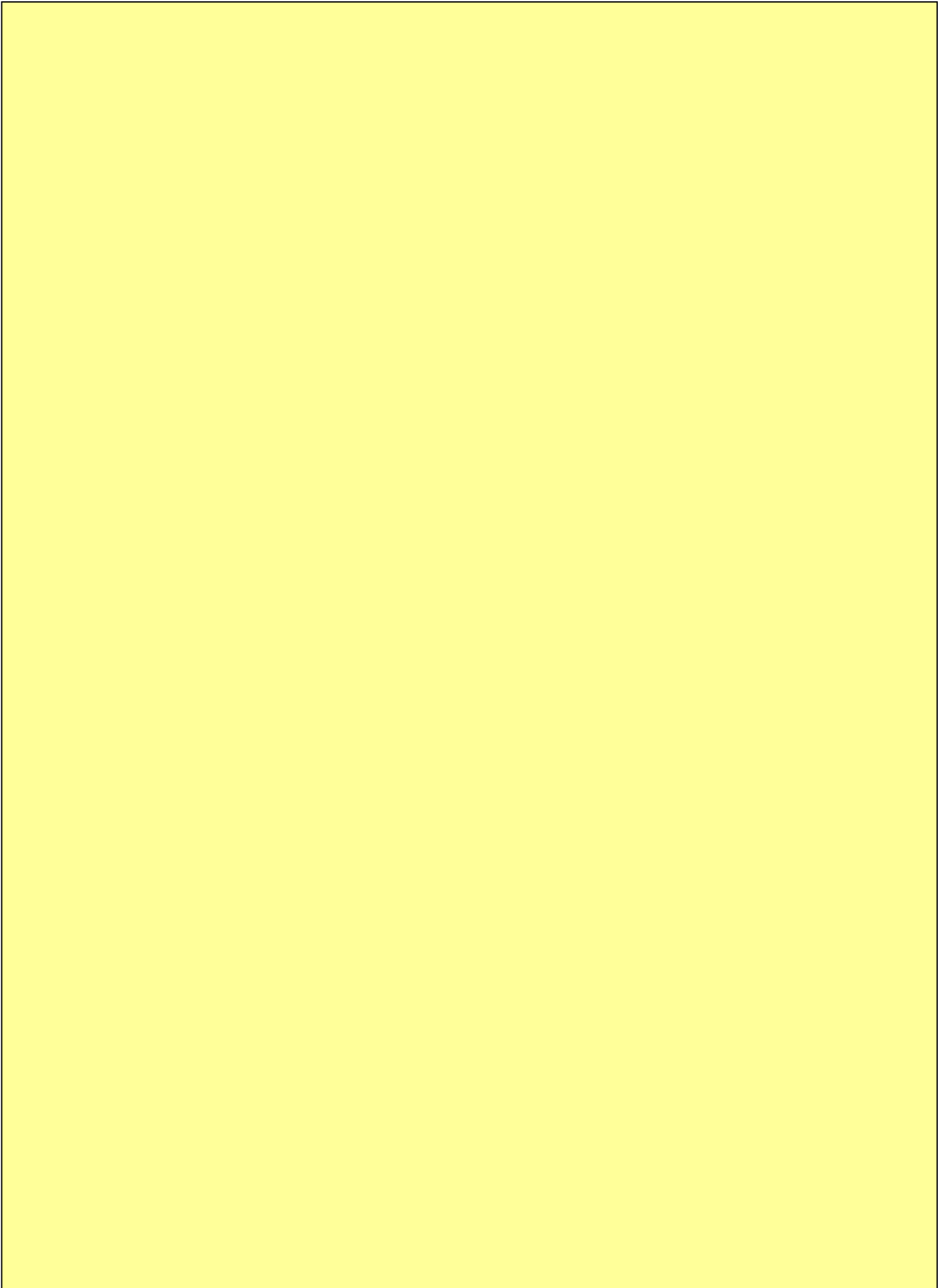
Sean Dempsey from Salford Being Heard (Co-Chair, Regional Task Force)
Glen Buckley from Salford Being Heard
Rebecca Ferguson from People First Bootle
Ibrar Riaz from Mowbray Self Advocacy Group
Alan Hurst from Tameside People First.
They will join Elaine Entwistle, Christopher Payne and Gary Hargreaves who will continue as RTF reps for another year.

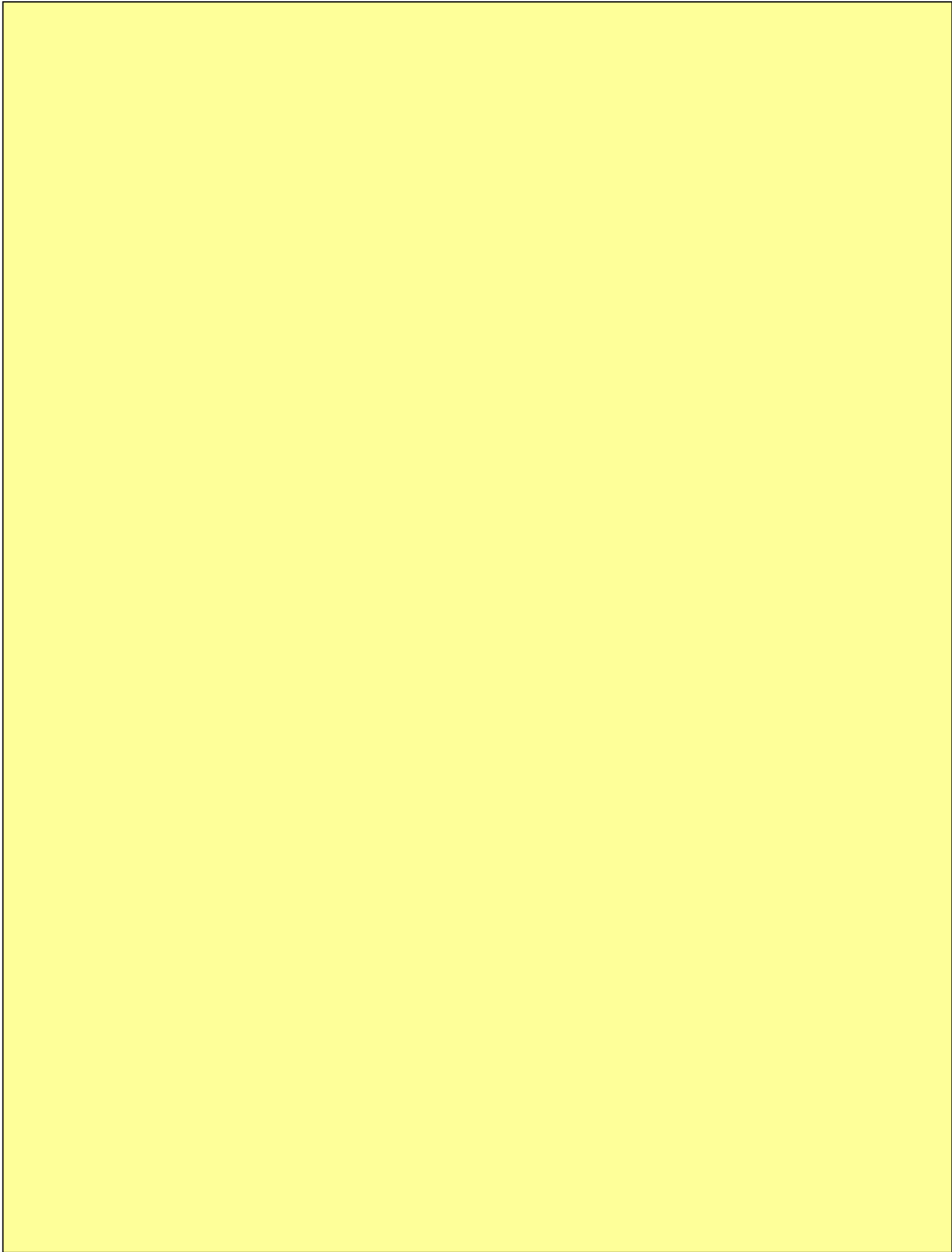
CONFERENCE PRIORITIES



Following the conference held in Blackpool the 3 new big issues are-:

- **Find us houses we would like to live in.**
- **All public places and public transport must be accessible. We mean ALL.**
- **There must be enough money for self advocacy support.**





Family Forum



Phil



Lynne

REGIONAL CONFERENCE PRIORITIES

- 1. Support & Services** – By far the biggest concern is the reduction or lack of appropriate services for their sons and daughters that then has a direct impact on the families / carers lives. Issues mentioned included-
 - Shortage of staff
 - PCP's not actioned
 - Lack of appropriate or robust respite services
 - Rising of criteria thresholds to withdraw services
 - Lack of appropriate supported living
 - Lack of appropriate day opportunities
 - Lack of support for older carers
- 2. Direct Payments and Individualised Budgets** - Getting control of the money was something people wanted for their sons, daughters and family but felt the system worked against them. Examples included –
 - Lack of support to recruit PA's
 - Lack of info & support to use direct payments / Individual budgets
 - Funding rules skewed to in-house services discouraging the use of direct payments/individual budgets
- 3. Transition** – There was a lack of confidence in the 14 – 19 transition processes from 'education' into 'adulthood'
 - No confidence in multi-agency working
 - Lack of information to carers
 - Processes & planning started too late, so appropriate adults services are then not in place

In July, Rob Greg the Co-National Director for Learning Disabilities gave an address to Learning Disability Today exhibition in Manchester. Following on from that event Rob met up with a group of family members & carers arranged via the regional Family Forum. We discussed a number of issues including -

- The "Valuing People Refresh" agenda.
- Our views on the effectiveness of Learning Disability Partnership Boards
- Our concerns over the continuation of LDDF funding
- The three main issues identified as part of the last regional family forum event

Rob had asked to meet with a small number of family members, ten family members attended. What made this a powerful and effective meeting was the spread of experience and geography the regional family forum can muster -

- Of the ten family members at the meeting there were active members of eight different learning disability partnership boards from across the region.
- We were able to put forward issues identified by the eighty family members that attended the regional family forum event held in February 2007.

The next family forum event is currently being planned and is expected to take place in Autumn 2007. For more information please contact Phil Palmer on

phil.palmer@nwttdt.com

Health and Social Care Leads



Lynn

REGIONAL PRIORITIES

1) Breaking the Cycle/Secure and Forensic Commissioning Strategy

Monitor and evaluate implementation, maintain and overview and link to national agenda.

2) Workforce Development

- Develop a programme of support for Providers (existing and emerging) in response to the current agenda @ individualisation which will support the 'market' to respond.
- Consider issues @ who is the workforce and what has the NW workforce achieved in the past – how do we learn from that about what works and what doesn't.
- Brokerage - Further develop support planning which will respond to the perceived danger of Brokerage becoming an 'industry' and link to regulation (too much or not enough?). Families/ people who use services/ Social Workers/ providers leading Brokerage – need to examine opportunities.

3) Quality Assurance

- How do we measure the outcomes for people, manage risk and link to regulation/ CSCI?
- Fair Pricing - Responsible commissioning guidance needs to be re-examined.
- Sustaining the money – keeping hold of money which supports change like LDDF and which helps disinvestment so mainstream money can be reinvested in the services people tell us they want through their person centred/ support plans.

4) People growing older with a Learning Disability

- Links to generic health and mental health services
- Improving links with Housing services
- Developing Person Centred Approaches/ Support Planning with Older People.

REQUIRED OUTCOMES

- To operate and support leads to deliver the Regional task force direction and action plan.
- To continue to foster joint working across sub regions of the North West for both Local Authorities and PCT's.

The Regional Lead Officers meeting in November concentrated on the workforce development and feedback in relation to the the progress being made in a piece of research being undertaken on behalf of the Commissioning Group by MMU to celebrate the North West Workforce and look to the future and implications in relation to Individual Budgets.

The notes from the session are available at www.nwtdt.com in the section for Lead Officers.

Providers



Lynn

REQUIRED OUTCOMES

- Support the development of regional providers network

Lynn and Dave are working to develop a series of events and support that will be available to Providers across the North West in conjunction with Dene Donalds (NWTDT workforce development lead) who is co-ordinating events aimed at supporting individuals and families develop local social enterprise.

The number of providers we are in touch with is increasing

Care Services Improvement Partnership

REQUIRED OUTCOMES

- Copy quarterly report to CSIP representative to report on outcomes.
- Secure Service Level Agreement between NWTDT and CSIP/VPST

The funding for this financial year has been agreed and a work programme developed based on the priorities set by self-advocates, families, lead officers and CSIP/VPST.

The required outcomes for this funding have been finalised with the Dave Spencer and the draft Business Plan for NWTDT is attached to this report.

4. RECOMMENDATIONS TO COMMISSIONING GROUP

- That the Commissioning Group accept the contents of this report.

6. CONCLUSION



The first quarter of this year has been challenging following changes to team members, new associates beginning their work with us and Lynn's absence. It is good to know though that even though this has been an unusual quarter for the team the focus has remained the same and the 'business' of the team has remained on track and many new programmes of work have been and are being developed in line with the priorities of our stakeholders and the emerging agenda for health and social care which the North West continues to be at the forefront of.