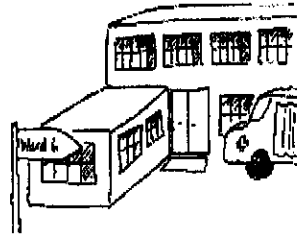


PALS teams cannot give medical advice. If you have an urgent health problem please call

**NHS Direct on:
0845 4647 or contact your GP.**

If you have questions about hospital services please call their PALS teams on:



St. Mary's Hospital: 020 7886 7777

Chelsea & Westminster Hospital: 020 8846 6727

**The Royal Brompton & Harefield Hospital:
020 7349 7715**

The Royal Marsden Hospital: 0800 783 7176

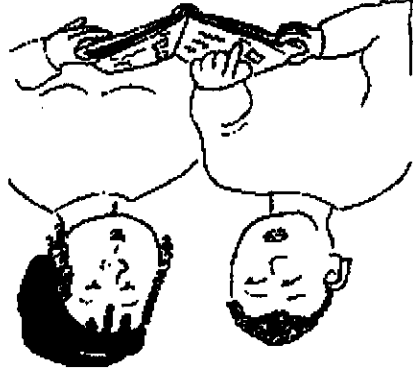
**Central & North West London Mental
Health Trust: 020 8237 2329**

Patient Advice and Liaison Service (PALS)

We're here to help

When you need to talk to someone for advice, help or have problems with the service.





We're here to help

➤ Give you information about local health services

➤ Help you find support

➤ Help sort out problems quickly for you

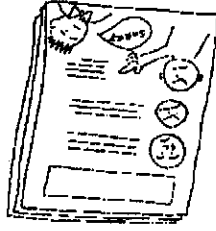
➤ If you want to complain, explain how to do this and support you

➤ Talk to you in private, and only tell others if you agree

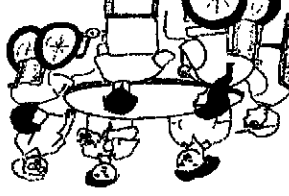
Where to get help?



Complaints or Problems?



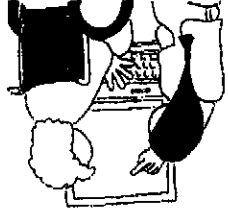
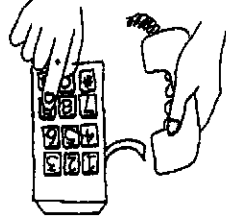
Support



If you need help you can contact us by

020 8962 4547

You may get an answer machine.
Please leave a message



pals@kc-pct.nhs.uk
You can email us

Or write to:

Patient Advice and Liaison
Service
Kensington and Chelsea PCT
Courtfield House
St Charles Hospital
Exmoor Street
London W10 6DZ

